

Robert Evan Patterson

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Overview

Recent Computer Science graduate with a strong foundation in web development, software design, and leadership. Proficient in multiple programming languages and experience building impactful digital solutions, including a GPA calculator adopted by the University of Memphis' international admissions program. Skilled in problem-solving and collaboration, passionate about creating innovative, user-focused projects.

Skills

- **Programming Languages:** Python, Ruby, JavaScript, HTML, CSS, C++
 - **Web Development:** Full-stack development, API integration, database management (SQL, SQLite)
 - **Tools and Software:** Git, Microsoft Office Suite (Word, Excel), Adobe Creative Suite (Photoshop, Illustrator)
 - **Leadership:** Team management, Agile workflows, project planning and organization
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Work Experience

Fulfillment Supervisor

Dick's Sporting Goods – Memphis, TN

Aug 2023 – Present

- Manages inventory and oversees order fulfillment processes to ensure timely and accurate deliveries.
- Resolves customer inquiries and ensures a high level of satisfaction.

Production Staff (Internship)

WBBJ 7 Eyewitness News – Jackson, TN

May 2024 – Aug 2024

- Assisted with live broadcast operations, including technical setup and equipment management.
- Supported in-person production work and pre-production planning for interviews and broadcasts.

Customer Relations

Bass Pro Shops Pyramid – Memphis, TN

Jan 2023 – Jul 2023

- Handled money deposits, tourist-focused services, and sales of fishing licenses.
- Provided support for high-traffic in-store attractions while ensuring excellent customer experiences.

Service Engagement Team Lead

Target – Jackson, TN

Sep 2019 – Jan 2022

- Supervised and trained a team of 20+ employees in a high-volume retail environment.
- Streamlined checkout and returns processes, improving efficiency and customer satisfaction.

Retail Sales Merchandiser

Revlon Inc. – Tennessee

Feb 2017 – Feb 2019

- Implemented planograms and rebuilt displays across major retailers, including Walmart and Target.
- Conducted inventory checks and restocked products while fostering positive relationships with store staff.

Education

Bachelor of Science in Computer Science

College of Arts and Sciences, University of Memphis – Memphis, TN

Graduated: December 2024

High School Diploma

University School of Jackson – Jackson, TN

Graduated: May 2017

Projects and Achievements

GPA Calculator for International Admissions

University of Memphis – Memphis, TN

- Designed and implemented a web-based GPA calculator to standardize international grading scales for my senior project.
- Successfully adopted by the University of Memphis' international admissions program, streamlining applicant evaluations.

Dev Catalyst Participant

theCO – Jackson, TN

- Completed a coding internship, collaborating on team-based software projects.
- Gained hands-on experience with Java, HTML, and CSS while visiting tech companies like Google and LinkedIn.